

August 30, 2021

Dear Residents, Families and Friends,

Today we experienced the mystery of God's Providence in a poignant way. As you may know, August 30 is the feast day of our foundress, Saint Jeanne Jugan. We celebrated a really lovely day with the Residents, with a festive Mass, delicious meals and a party in the afternoon.

Just as the day's activities were concluding we were notified that **a member of our staff involved in the direct care of the nursing care Residents (1st floor) has just tested positive for COVID-19.**

This is very unfortunate news for everyone who lives and works here at Jeanne Jugan Residence. Effective immediately, we are going into lockdown, with the following measures being followed:

1. All first and second floor Residents will be quarantined on their units, with no communal dining and no group activities.
2. All staff, Residents and Little Sisters will be tested for COVID beginning tomorrow morning, August 31.
3. Testing will be repeated in one week, even if everyone tests negative in this first round of testing. We must all test negative for two consecutive weeks in order to come out of lockdown.
4. Contact tracing is already being carried out to determine if anyone else was exposed to COVID through this staff member.
5. All visits from family members and friends must be on hold until we come out of lockdown. Likewise, window visits are not possible during the lockdown period. If you feel that a compassion visit with your loved one is necessary please contact Daisy Alzate, our director of nursing. If we see the need for such a visit with your loved one we will contact you.
6. You may continue to contact Francine Whitley, activities director, to arrange virtual visits via Zoom or FaceTime.
7. Most outside appointments for Residents and Little Sisters will be cancelled and rescheduled at a future date. Only those deemed medically urgent will be kept.
8. All staff will have temperature and symptom screenings three times per shift. Residents will also have temperature, oxygen level and symptom checks several times per day.

This is disappointing news for all of us, but we can tell you that the Residents have already been informed of the situation and they took the news in stride. They continue to show us how to be optimistic and resilient during these tough times.

We ask for the support of your prayers and that you continue to stay close to your loved one through phone or virtual visits. This means more to them than anything else.

God bless you,
Sister Mary Michael and the Little Sisters