

August 11, 2023

Dear Family and Friends,

Since our last letter of July 24, we have been enjoying some summer days without masks. Unfortunately, this letter is to inform you that as of August 9, 2023, Jeanne Jugan Residence is in "Outbreak Phase" due to one (1) newly identified COVID-19 positive Resident case. This Resident resides in the nursing unit and returned from travelling with other family members. Fortunately, this Resident has mild symptoms and was immediately put into isolation until August 19. No other Residents or staff members have been exposed to the positive Resident.

No testing is required at this time for other Residents or Staff unless someone becomes symptomatic, and we will continue to monitor all our Residents closely. Fortunately, we are able to still participate in communal dining, activities, and chapel services with the mandate that **everyone** wear their face mask once outside their rooms/offices until further notice.

As in the past due to this "Outbreak Phase" we would ask the following of all visitors, staff members, contractors, and volunteers:

- That we continue the daily screening upon arrival at our facility
- That you wear a face mask at all times while circulating throughout the facility
- That you visit your loved one in their room, outdoors, or in the designated visitation room at the main lobby.
- Continue to maintain hand hygiene by use of the hand sanitizers throughout the facility.

We hope this recent news will be short-lived and want to recognize the prompt actions of the nursing staff in curtailing the "invasion" of this unwanted virus. We also appreciate the ongoing guidance of our Epidemiology team for helping us individualize the necessary protocol while not restricting life within the Home. We've come a long way over the past few years and appreciate your understanding and assistance in helping us keep the Residents safe. If you have any questions, please feel free to contact Daisy Alzate, DON or Sister Alphonse Marie, Administrator.

To all of our extended family, we will remember you in prayer as we celebrate the upcoming feast of Saint Jeanne Jugan on August 30. In all things she would proclaim: "Blessed be God! Thank you, my God! Glory be to God!"

Mother Margaret Regina